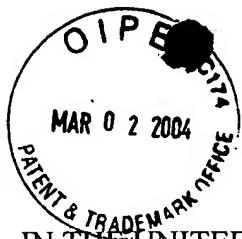


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Bonnie S. CLARK et al.

Group Art Unit: 2643

Appln. No.: 10/038,658

Examiner: Barry W. TAYLOR

Filed: January 8, 2002

For: METHOD AND SYSTEM FOR PRESENTING BILLING INFORMATION
ACCORDING TO A CUSTOMER-DEFINED HIERARCHAL STRUCTURE

RECEIVED

RESPONSE UNDER 37 C.F.R. §1.111

7/A
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MAR 08 2004

Commissioner for Patents
PO Box 1450
Alexandria, Virginia 22313-1450

Technology Center 2600

Sir :

In response to the Official Action of December 3, 2003, in which a three-month shortened statutory period for response was set to expire on March 3, 2004, Applicants respectfully request reconsideration and withdrawal of the outstanding rejections, as well as an indication of the allowability of all the claims pending in the present application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 10 of this paper.